Installing the Thermal Printer on a Mac

The UPS Thermal printer applet supports printing to a thermal printer from your Mac if it meets the following requirements:

- Connect your Thermal Printer to your MAC using the USB cable
  - Turn on the Thermal Printer so the light on top is a steady green
- Download the UPS Thermal Printer Installation package from this link
- Double click the UPS Thermal Printing-3.0.0.dmg package
  - Drag the UPS Thermal Printing.app into the Applications folder
- Open the Launch Pad and click the UPS Thermal Printing.app to run the application

It is possible the application will be required MAC security settings to be updated if the application is rejected. In order to resolve this issue:

- Open System Preferences
- Open Security & Privacy
  - Select the General tab
  - At the bottom, the blocked application will appear
  - Select 'Anywhere'
- At the prompts, click Approve, Allow, or Run

It is possible the CUPS MAC printer setup interface may not load. In order to load the interface manually, open any browser and type localhost:631 in the address bar:

- The default browser will open with the MAC CUPS Printer Install interface
  - Review the installed printers
  - Click the Administration tab
  - Click the Add Printer button
  - Select your thermal printer from the "Local Printers" section
  - Click the Continue button
  - Remove any pre-populated content and complete the fields.
  - Enter Printer "Name"
    - Example "ZP450"
  - Enter Description
    - Example "Thermal Printer"
  - Enter Location
    - Example "Office, Mac1"
    - Document location name for future reference.
  - Click Continue again on the next screen
  - Click the Select Another Make/Manufacturer button
  - Continue to the next step
  - Select Raw as the "Make"
  - Click Continue
  - Select Raw Queue(en) as the "Model"
  - Click Add Printer

- Select Set Default Options
- System should display "the printer default options have been set successfully"
- Next, follow the instructions below to add Class

Instructions for Adding Class

- Click the Administration tab
- Click the Add Class Button
- Remove pre-populated content (if any) and complete the fields.
- Enter a Class "Name." (Do not enter the PRINTER name. The PRINTER and CLASS name are case-sensitive.)
  - For example: ZebraClass
- Enter a CLASS "Description."
  - For example: Zebra Printer Class

Note: Do NOT use the words Eltron or UPS in the Class "Name" or "Description" fields.

- Enter a CLASS "Location."

We recommend the CLASS Location name matches the PRINTER Location name. For example: Mac1.

- Select the printer from the Member's list.
- Click the Add Class button.
- A confirmation window will briefly appear, followed by the "Administration" window

Set the UPS Thermal Printing application to start on login

- Select "System Preferences" from the Apple menu
- Select "Users & Groups" and select the "Login Items" tab
- Click the "+" symbol to add an application
- Select the UPS Thermal Printing.app and click "Add"

Note: Once the application is added you may close this window

Using the UPS Thermal Printing App in Chrome, Firefox, and Opera

- Log into "ups.com"
- Print a Thermal Label

Using the UPS Thermal Printing App in Safari

- Log into "ups.com"
- Try to print a Thermal Label
  - If the "Missing Plugin" message appears
    - Click "Missing Plugin"
    - Click "More Info" to view the "Java Download for OS X"
    - Click "Agree and Start Free Download"
    - Select the jre.dmg file and install Java

Setting Preferences in Safari

- Select "Preferences" from the Safari menu
- Select "Websites" from the menu bar
- Select "Java" in the Plugin section on the left navigation bar
- Select "ups.com" in the "Configured Websites" window on the right
- Hold down the "Option" key and click the drop-down arrow next to "ups.com"
- Uncheck "Run in Safe Mode"
    - If prompted with a message to "trust ups.com to run 'Java'" select "Trust"
    - If, upon printing a label, a security risk pop-up message pops up, click the checkbox to accept the Terms and Conditions and select "Run"