



UPS® Demand Surcharges

August 26, 2024

Effective September 9:

- **A Demand Surcharge will no longer apply to shipments from China, Hong Kong, Macau, to Europe and India.**
- **A Demand Surcharge will apply to packages that require Additional Handling and Large Packages until January 31, 2025.**
- **The existing Demand Surcharge for parcels that meet the specifications for Over Maximum Limits will increase.**

The Demand Surcharges will apply in the amounts set forth below. Please note that the Demand Surcharge to any parcels that meet specifications for the Over Maximum Limits has been in application since April 17, 2023 and will remain until further notice.

Demand Surcharges are subject to change without notice and application dates may be extended or otherwise changed. Shippers should continue to check ups.com for updates prior to tendering shipments. The surcharges will apply to packages shipped during the specified application dates for the origins, destinations, and service levels in the amounts set forth below. Demand Surcharges apply in addition to all other applicable charges.

A. Demand Surcharge – Applied to packages that require Additional Handling

Effective September 9, a Demand Surcharge will apply to packages that require Additional Handling until January 31, 2025.

Additional Handling applies to the following:

- Any article that is encased in an outside shipping container made of metal or wood
- Any cylindrical item, such as a barrel, drum, pail, or tire, that is not fully encased in a corrugated cardboard shipping container
- Any package with the longest side exceeding 100 cm or its second-longest side exceeding 30 inches (76 cm)
- Any import, export or domestic package with an actual weight greater than 25 kg.
- Each import, export or domestic package in a shipment where the average weight per package is greater than 25 kg and the weight for each package is not specified on the source document or the UPS automated shipping system used.

UPS also reserves the right to assess the Additional Handling Charge for any package that, in UPS's sole discretion, requires special handling.

In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.

The Demand Surcharge will be a flat fee per parcel in addition to existing rates, surcharges and/or fees.

Countries	Currency	Demand Surcharge applied to Additional Handling
Austria	EUR	6.90
Belgium	EUR	6.90
Switzerland	CHF	5.50
Czech Republic	CZK	180.00
Germany	EUR	7.00
Denmark	DKK	39.50
Spain	EUR	6.90
Finland	EUR	5.10
France	EUR	6.90
Great Britain	GBP	6.50
Hungary	HUF	2,116.00
Ireland	EUR	7.20
Italy	EUR	6.90
Luxembourg	EUR	6.90
Netherlands	EUR	6.90
Norway	NOK	48.00
Poland	PLN	22.00
Portugal	EUR	6.90
Sweden	SEK	48.80

B. Demand Surcharge – Applied to Large Packages

Effective September 9, a Demand Surcharge will apply to Large Packages until January 31, 2025.

A package is considered a “Large Package” when its length plus girth [girth = (2 x width) + (2 x height)] combined exceeds 300cm, but does not exceed the maximum UPS size of 400cm. Large Packages are subject to a minimum billable weight of 40kg in addition to the Large Package Surcharge.

Due to the extra handling required on our part and consequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. Therefore UPS will not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.

The Demand Surcharge will be a flat fee per parcel in addition to existing rates, surcharges and/or fees.

Countries	Currency	Demand Surcharge applied to Large Packages
Austria	EUR	71.80
Belgium	EUR	72.20
Switzerland	CHF	76.80
Czech Republic	CZK	1,872.00
Germany	EUR	73.90
Denmark	DKK	561.60

Spain	EUR	71.50
Finland	EUR	75.50
France	EUR	70.80
Great Britain	GBP	62.40
Hungary	HUF	25,853.00
Ireland	EUR	75.50
Italy	EUR	71.50
Luxembourg	EUR	72.20
Netherlands	EUR	72.20
Norway	NOK	794.50
Poland	PLN	328.00
Portugal	EUR	70.10
Sweden	SEK	774.50

C. Demand Surcharge – Applied to parcels that meet specifications for the Over Maximum Limits

A Demand Surcharge has been in application since April 17, 2023 to any parcels that meet specifications for the Over Maximum Limits to all destinations. Effective September 9, the Demand Surcharge will increase.

Over Maximum Limits Charge Specifications: Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.

In consideration of the additional handling required on our part, and subsequent potential delays in processing these shipments, UPS does not provide a money-back guarantee for them. UPS does, therefore, not refund the shipping charges if shipments requiring additional handling are not delivered by the time normally scheduled for such shipment.

The Demand Surcharge will be a flat fee per parcel in addition to existing rates, surcharges and/or fees.

Countries	Currency	Demand Surcharge applied to Over Maximum Limits
Austria	EUR	438.00
Belgium	EUR	440.00
Switzerland	CHF	438.00
Czech Republic	CZK	10,642.00
Germany	EUR	440.00
Denmark	DKK	2,312.00
Spain	EUR	440.00
Finland	EUR	440.00
France	EUR	440.00
Great Britain	GBP	398.00
Hungary	HUF	172,997.00
Ireland	EUR	440.00

Italy	EUR	440.00
Luxembourg	EUR	440.00
Netherlands	EUR	440.00
Norway	NOK	5,060.00
Poland	PLN	2,110.00
Portugal	EUR	440.00
Sweden	SEK	5,041.00

All charges apply to business customers only and exclude VAT¹

Demand Surcharges before September 9, 2024

Effective June 30, a Demand Surcharge will no longer apply for payers in Europe and India. This change excludes shipments from China, Hong Kong, Macau, to Europe and India.

Please note that the demand surcharge to any parcels that meet specifications for the Over Maximum Limits is already in application since 17 April 2023 and will remain until further notice. Please refer to section B Below.

Demand surcharges are subject to change without notice and application dates may be extended or otherwise changed. Shippers should continue to check ups.com for updates prior to tendering shipments. The surcharges will apply to packages shipped during the specified application dates for the origins, destinations, and service levels in the amounts set forth below. Demand surcharges apply in addition to all other applicable charges.

A. Demand Surcharge – Applied to shipments from China Mainland, Hong Kong SAR or Macau SAR to Europe

A demand surcharge applies to any shipment originating from China Mainland, Hong Kong SAR or Macau SAR to 19 countries in Europe¹ for the service levels and periods set forth below. Effective December 25, 2022 until further notice, the surcharge amounts applied to these shipments will decrease. It will be calculated as a rate per kilogram based upon the billable weight of the shipment.

Applicable demand surcharge (rates per kg) for shipments from China Mainland, Hong Kong SAR or Macau SAR									
	December 25, 2022 until further notice								
Service / Currency	EUR	CHF	CZK	DKK	GBP	HUF	NOK	PLN	SEK
UPS Worldwide Expedited®	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34
UPS Worldwide Express®	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34
UPS Worldwide Express Plus®	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34

¹ VAT rates by country: Austria: VAT 20%, Belgium: VAT 21%, Switzerland: VAT 7.7%, Czech Republic: VAT 21%, Germany: VAT 19%, Denmark: VAT 25%, Spain: VAT 21%, Finland: VAT 24%, France: VAT 20%, Hungary: VAT 27%, Ireland: VAT 23%, Italy: VAT 22%, Luxembourg: VAT 17%, Netherlands: VAT 21%, Norway: VAT 25%, Poland: VAT 23%, Portugal: VAT 23%, Sweden: VAT 25%, UK: VAT 20%

UPS Worldwide Express Saver®	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34
UPS Worldwide Express Freight®	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34
UPS Worldwide Express Freight® Midday	1.42	1.54	37.26	10.54	1.30	471.54	14.50	6.33	15.34

¹ Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland or the United Kingdom

B. Demand Surcharge – Applied to Over Maximum Limits* parcels originating from 19 countries in Europe² to all destinations

Demand surcharge applies to any parcels meeting these specifications originating from 19 countries in Europe¹ to all destinations.

The countries impacted in this scope are: Germany, United Kingdom, France, Italy, Spain, Belgium, Netherlands, Poland, Austria, Ireland, Luxembourg, Portugal, Finland, Czech Republic, Denmark, Hungary, Norway, Sweden and Switzerland.

The Demand Surcharge will be a flat fee per parcel in addition to existing rates, surcharges and/or fees.

Countries	Special Handling Charges	Demand Surcharge
Austria	Over Maximum Limits	EUR 398.00
Belgium	Over Maximum Limits	EUR 400.00
Czech Republic	Over Maximum Limits	CZK 9,674.00
Denmark	Over Maximum Limits	DKK 3,043.00
Finland	Over Maximum Limits	EUR 400.00
France	Over Maximum Limits	EUR 400.00
Germany	Over Maximum Limits	EUR 400.00
Great Britain	Over Maximum Limits	GBP 361.00
Hungary	Over Maximum Limits	HUF 157,270.00
Ireland	Over Maximum Limits	EUR 400.00
Italy	Over Maximum Limits	EUR 400.00
Luxembourg	Over Maximum Limits	EUR 400.00
Netherlands	Over Maximum Limits	EUR 400.00
Norway	Over Maximum Limits	NOK 4,600.00
Poland	Over Maximum Limits	PLN 1,918.00
Portugal	Over Maximum Limits	EUR 400.00
Spain	Over Maximum Limits	EUR 400.00
Sweden	Over Maximum Limits	SEK 4,582.00
Switzerland	Over Maximum Limits	CHF 398.00

All charges apply to business customers only and exclude VAT³

² Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland or the United Kingdom

³ VAT rates by country: Austria: VAT 20%, Belgium: VAT 21%, Switzerland: VAT 7.7%, Czech Republic: VAT 21%, Germany: VAT 19%, Denmark: VAT 25%, Spain: VAT 21%, Finland: VAT 24%, France: VAT 20%, Hungary: VAT 27%, Ireland: VAT 23%, Italy: VAT 22%, Luxembourg: VAT 17%, Netherlands: VAT 21%, Norway: VAT 25%, Poland: VAT 23%, Portugal: VAT 23%, Sweden: VAT 25%, UK: VAT 20%

*** Over Maximum Limits Charge Specifications:**

Packages with an actual weight of more than 70kg, or that exceed 274cm in length, or exceed a total of 400cm in length and girth combined [girth = (2 x width) + (2 x height)], are not accepted for transportation. If found in the UPS small package system, they are subject to an additional charge. Packages exceeding 400cm in length and girth combined are also subject to the Large Package Surcharge.

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