



# Shipping Charge Correction Audit Fee

## Shipping Charge Correction Audit Fee

A **Shipping Charge Correction Audit Fee** will be introduced on **30<sup>th</sup> of September 2024** to customers across all International Small Package services to ensure UPS can continuously invest in enhancing service levels.

- The fee will be 1,65 USD per shipment (in local currency equivalent, check the below table) or 8% of the total amount of shipping charge corrections, whichever is greater.
- This fee will only apply if the shipping charge correction is greater than 25% of the original net revenue, which will be based on freight transportation revenue only. This will exclude all accessorials including fuel.
- The fee will apply to shipping charge corrections resulting from discrepancies in billed weight.
- The fee will apply to domestic, export and import shipments.
- The fee will be calculated per account number and will be billed to the shipper. As a result, the fee will appear in the subsequent invoice period to which the shipping charge corrections are billed.

*Example:*

Shipment Pickup Date	Shipment Number	Account Number	Account Name	Customer Entered Weight	Billed Weight	Original rate (Based on Customer Entered Weight)	Adjusted rate (Based on Audited Weight)	Shipping Correction rate	Shipping Correction % Original rate	Shipping Correction Audit Fee (Greater of \$1.65 or 8%)
2024-07-20	1ZY25R830497799357	123456	Customer Name	21.00	130.00	122.23	891.80	769.57	630%	61.57
2024-07-27	1ZY25R830491938163	123456	Customer Name	10.00	16.00	98.40	117.22	18.82	19%	-
2024-07-27	1ZY25R836897035669	123456	Customer Name	2.00	9.00	20.58	22.26	1.68	8%	-
2024-07-20	1ZY25R836895604119	123456	Customer Name	16.50	62.00	8.39	20.09	11.70	139%	1.65



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## How to Avoid Shipping Charge Corrections

- It's important to enter accurate shipment details when creating a shipment.
- The Shipping Charge Correction is evaluated based on the Billable Weight.
- To determine the Billable Weight, compare the package's actual weight to its dimensional weight. The greater of the two is the billable weight and should be used to calculate the rate. For multiple- package shipments, total the billable weight of all packages in the shipment.
- The actual weight is the package weight rounded up to the next half kilogram.
- Shipping Charge Correction Audit Fee occurs when the billable weight of a package is different than the weight indicated at the time of shipping.
- To avoid Shipping Charge Correction Audit Fee, use any standard scale and round up any fractions of a weight to the next half kilogram for Express Services or next kilogram for UPS Standard and Expedited Services when entering the parcel weight in your shipping system. Then compare to the dimensional weight.
- Dimensional weight reflects package density, which is the amount of space a package occupies compared to its actual weight. Dimensional weight may apply to all UPS domestic and international package services.
- Refer to the Shipment Size and Weight page on [UPS.com](https://www.ups.com) for more information.



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## Shipping Charge Correction Audit Fee Structure

Countries	Billing Currency Code	Fee Structure (greater of)	
		Fee	%
Europe	EUR	1.50	8.0%
Great Britain	GBP	1.25	8.0%
Poland	PLN	6.50	8.0%
Switzerland	CHF	1.50	8.0%
Sweden	SEK	17.00	8.0%
India	INR	140.00	8.0%
Denmark	DKK	11.00	8.0%
Czech Republic	CZK	40.00	8.0%
Hungary	HUF	600.00	8.0%
Norway	NOK	17.00	8.0%