MAKE THIS YOUR BEST EVER PEAK SEASON

MANAGE YOUR CUSTOMERS' EXPECTATIONS, SIMPLIFY YOUR LOGISTICS MANAGEMENT AND TRUST UPS'S ENHANCED RECIPIENT EXPERIENCE

MANAGE

COMMUNICATE THE LATEST UPDATES FOR DELIVERIES ON YOUR WEBSITE

- Be sure to frequently consult our **Time and Cost calculator**
- Check for service alerts on **ups.com**
- Refer to our **holiday schedule**, available from the beginning of November 2023
- Offer **UPS Express services** in addition to your regular ones to help last-minute shoppers

CLARIFY FINAL DAY FOR SHIPPING PARCELS

Invite your customers to shop **well in advance** to avoid last-minute orders and clearly communicate the final day that your customers can place their orders online to get their parcel **in time** for the holidays!

TAKE EXTRA CARE WHEN GETTING PARCELS READY

YOU DON'T WANT THEM TO BE DELAYED BECAUSE:

- They're not **properly packed**
- They're falling under a **restricted item** category
- They're missing the **necessary forms** for shipping internationally

HAVE CLEAR POLICIES IN PLACE

Have a **transparent** and **accessible** shipping and returns policy in place.

GIVE YOUR CUSTOMERS VISIBILITY AND CONTROL OVER THEIR DELIVERIES

When creating your **shipping label**, make sure to provide UPS with your **customer's email address** or **phone number** so they can access all the following benefits:

- **STEP-BY-STEP NOTIFICATIONS**
- **ONLINE PAYMENT OF FEES, DUTIES, AND TAXES**
- **DELIVERY ALTERNATIVES**
- **DELIVERY TIME ESTIMATES**
- **FOLLOW MY DELIVERY**
- **DELIVERY PHOTO**

SIMPLIFY

CONNECT YOUR ONLINE E-SHOP WITH UPS SHIPPING SYSTEMS

UPS offers a host of **plug-ins** to add **visibility** and **ease** to your shipping experience.

Explore them here

MANAGE ALL YOUR SHIPMENTS IN ONE PLACE

Enrol in UPS My Choice® for Business and take advantage of the helpful features below:

CUSTOMISED DASHBOARD

RETURNS MANAGER

CLAIMS

Sign up now

GO PAPERLESS

With UPS Paperless® Invoice, we will digitally transmit your commercial invoice data to customs. It's quicker and safer.

Get started

TRUST

GET YOUR PARCELS DELIVERED FAST WITH UPS'S TIME-DEFINITE SERVICES

Reduce your customer inquiries by providing **reliable** and **timely** deliveries.

BENEFIT FROM ONE OF THE FASTEST GROUND NETWORKS IN EUROPE

With UPS STANDARD® SERVICE, you can reach most of Europe within **1 to 3 days** and benefit from service enhancements on **263 trade lanes**

PROVIDE YOUR CUSTOMERS WITH A STRONG RECIPIENT EXPERIENCE

UPS is an industry leader carrier offering a premium recipient experience consistently across the **15 largest markets** in Europe

BENEFIT FROM OUR EXPERIENCE AND EXPERTISE:

With UPS's solutions you can increase your **rate of successful deliveries** and customer **repurchase rates**, boost **customer satisfaction**, and build long-term **brand loyalty**.

GET ACCESS TO AFFORDABLE PROTECTION WITH INSURESHIELD®

Shipping insurance or **Parcel Pro® Select**. You can get a policy based on your unique **needs** and **risk**.

FOR MORE INFORMATION ON PEAK SEASON SHIPPING, VISIT UPS.COM

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