MAKE THIS YOUR BEST EVER PEAK SEASON

MANAGE YOUR CUSTOMERS' EXPECTATIONS, SIMPLIFY YOUR LOGISTICS MANAGEMENT AND TRUST UPS'S ENHANCED RECIPIENT EXPERIENCE



NANAGE

FOR DELIVERIES ON YOUR WEBSITE

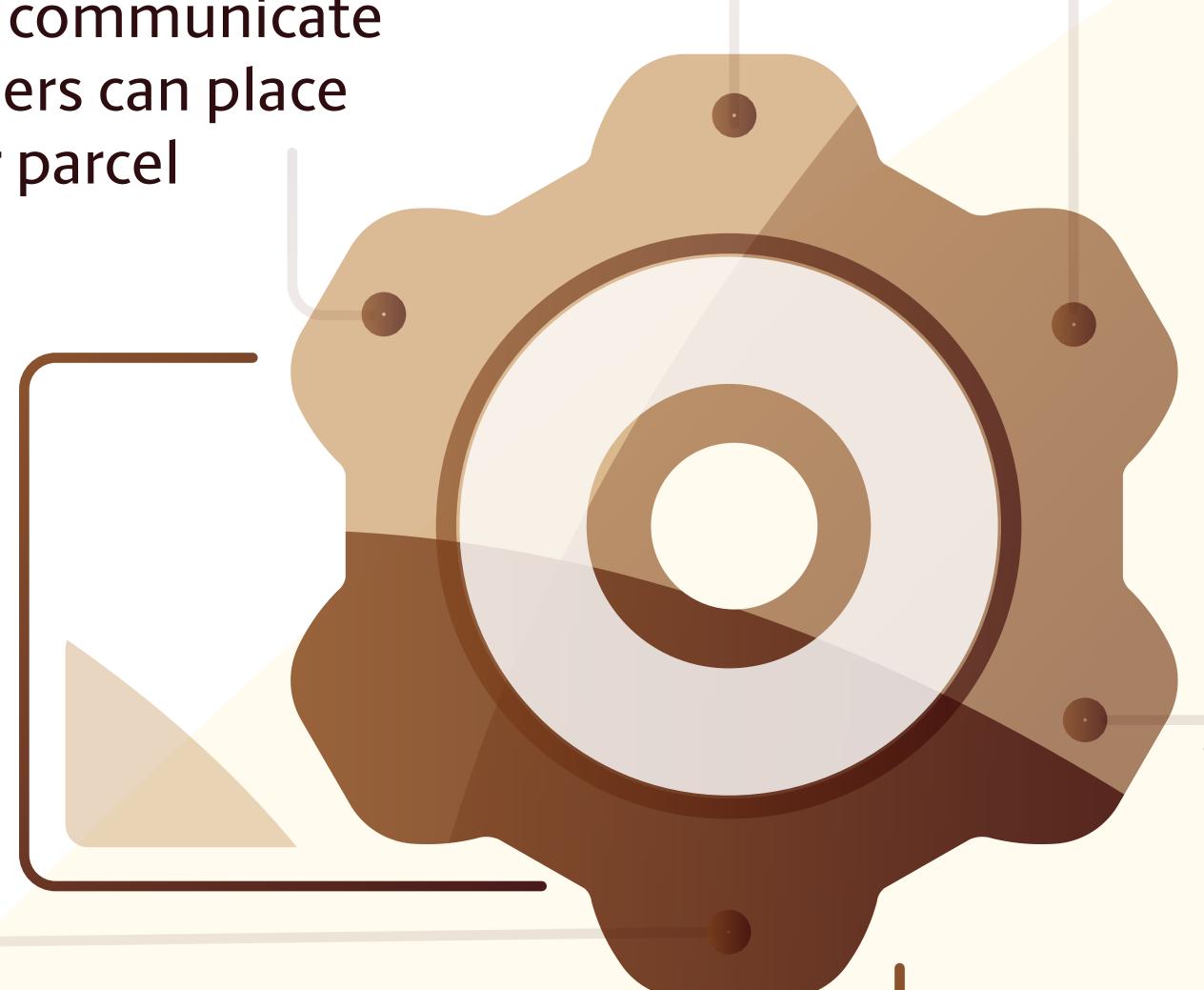
COMMUNICATE THE LATEST UPDATES

- Be sure to frequently consult our **Time and Cost calculator**
- Check for service alerts on ups.com
- Refer to our holiday schedule, available from the beginning of November 2023
- Offer UPS Express services in addition to your regular ones to help last-minute shoppers

CLARIFY FINAL DAY FOR SHIPPING PARCELS

Invite your customers to shop **well in advance** to avoid last-minute orders and clearly communicate the final day that your customers can place their orders online to get their parcel

in time for the holidays!



TAKE EXTRA CARE WHEN GETTING PARCELS READY

YOU DON'T WANT THEM TO BE DELAYED BECAUSE:

- They're not properly packed - They're falling under a

- They're missing the necessary

forms for shipping

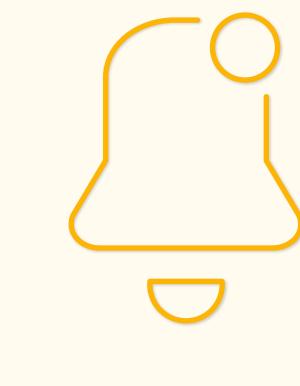
internationally

HAVE CLEAR POLICIES IN PLACE

Have a **transparent** and **accessible** shipping and returns policy in place.

GIVE YOUR CUSTOMERS VISIBILITY AND CONTROL OVER THEIR DELIVERIES

When creating your **shipping label**, make sure to provide UPS with your **customer's email address** or **phone number** so they can access all the following benefits:



NOTIFICATIONS

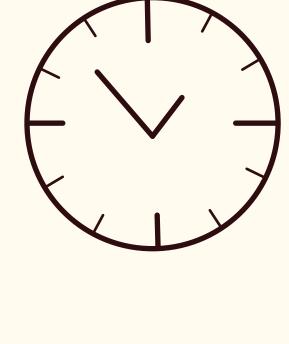
STEP-BY-STEP



ONLINE PAYMENT OF FEES, DUTIES, AND TAXES



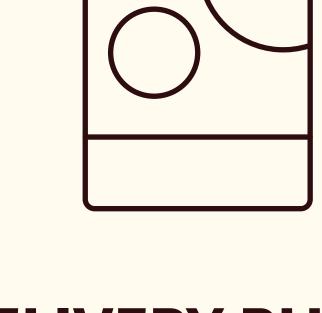
DELIVERY ALTERNATIVES



DELIVERY TIME ESTIMATES



DELIVERY



DELIVERY PHOTO



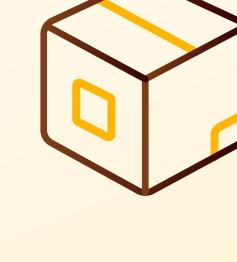
ONLINE E-SHOP WITH UPS SHIPPING SYSTEMS

UPS offers a host of

CONNECT YOUR

plug-ins to add visibility and ease to your shipping experience.

Explore them here



MANAGE ALL

YOUR SHIPMENTS IN ONE PLACE

Enrol in UPS My Choice® for Business and take advantage of the helpful features below:

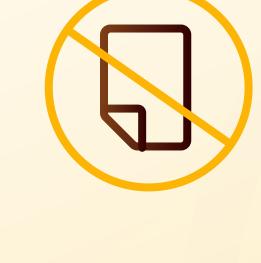
DASHBOARD

RETURNS MANAGER

CUSTOMISED

CLAIMS

Sign up now



GO PAPERLESS

With UPS Paperless®
Invoice, we will digitally
transmit your
commercial invoice
data to customs.
It's quicker and safer.

Get started

Reduce your customer inquiries by providing **reliable** and **timely** deliveries.

⊘ GET YOUR PARCELS DELIVERED FAST WITH UPS'S TIME-DEFINITE SERVICES

OBENEFIT FROM ONE OF THE FASTEST GROUND NETWORKS IN EUROPE

within 1 to 3 days and benefit from service enhancements on 263 trade lanes

With UPS STANDARD® SERVICE, you can reach most of Europe

RECIPIENT EXPERIENCEUPS is an industry leader carrier offering a premium recipient experience consistently across the **15 largest markets** in Europe



⊘ BENEFIT FROM OUR EXPERIENCE AND EXPERTISE:

With UPS's solutions you can increase your rate of successful deliveries and

customer **repurchase rates**, boost **customer satisfaction**, and build long-term **brand loyalty**.

⊘ GET ACCESS TO AFFORDABLE PROTECTION WITH INSURESHIELD®

Shipping insurance or **Parcel Pro® Select**. You can get a policy based on your unique **needs** and **risk**.