#### MAKE THIS YOUR BEST EVER PEAK SEASON

MANAGE YOUR CUSTOMERS' EXPECTATIONS, SIMPLIFY YOUR LOGISTICS MANAGEMENT AND TRUST UPS'S ENHANCED RECIPIENT EXPERIENCE



# NANAGE

### FOR DELIVERIES ON YOUR WEBSITE

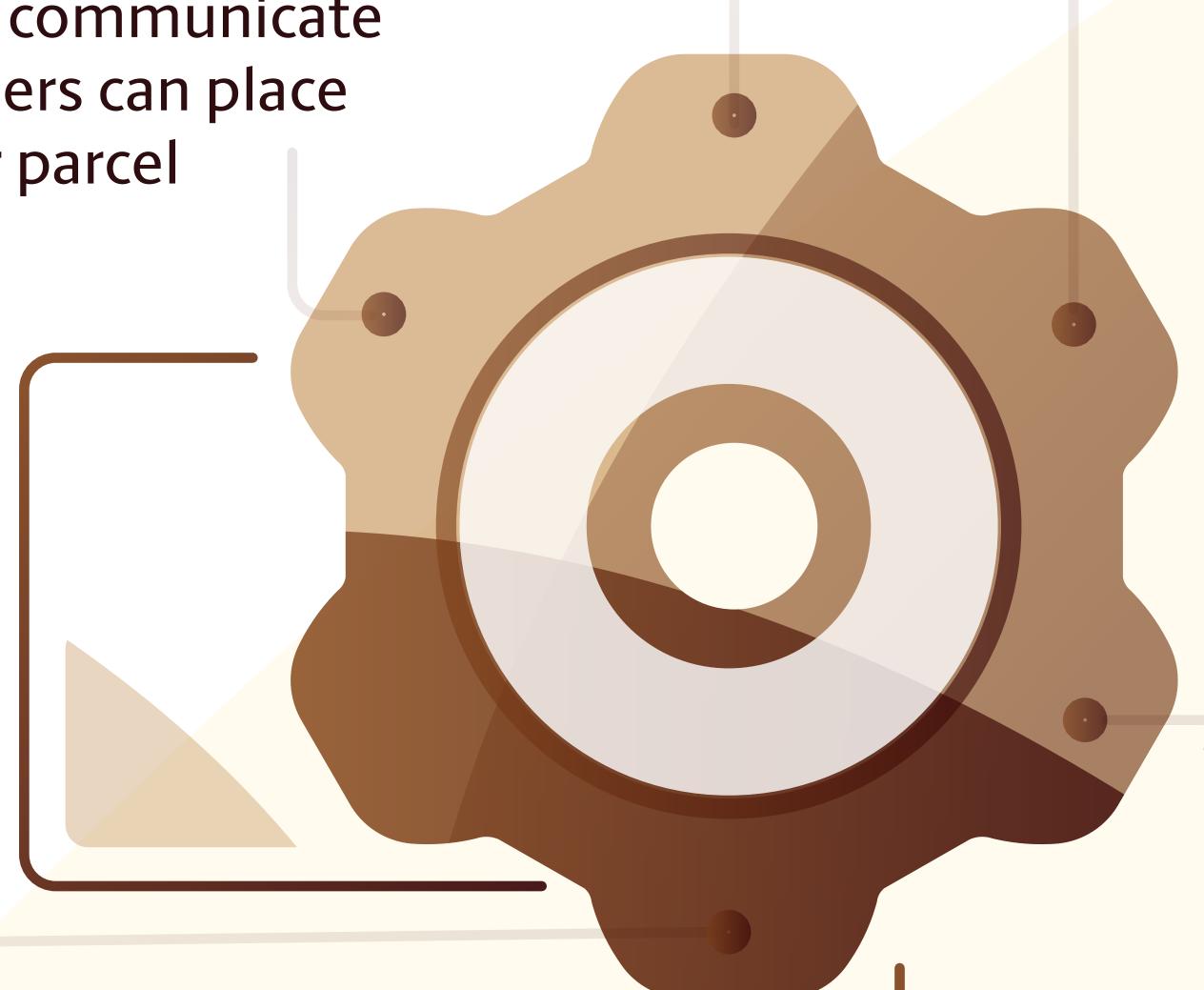
COMMUNICATE THE LATEST UPDATES

- Be sure to frequently consult our **Time and Cost calculator**
- Check for service alerts on ups.com
- Refer to our holiday schedule, available from the beginning of November 2023
- Offer UPS Express services in addition to your regular ones to help last-minute shoppers

### CLARIFY FINAL DAY FOR SHIPPING PARCELS

Invite your customers to shop **well in advance** to avoid last-minute orders and clearly communicate the final day that your customers can place their orders online to get their parcel

in time for the holidays!



# TAKE EXTRA CARE WHEN GETTING PARCELS READY

### YOU DON'T WANT THEM TO BE DELAYED BECAUSE:

- They're not properly packed - They're falling under a

- They're missing the necessary

forms for shipping

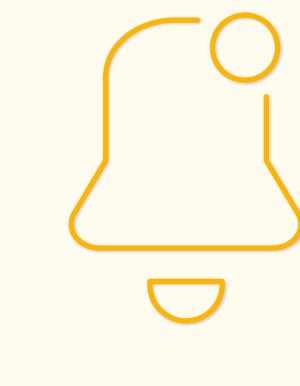
internationally

# HAVE CLEAR POLICIES IN PLACE

Have a **transparent** and **accessible** shipping and returns policy in place.

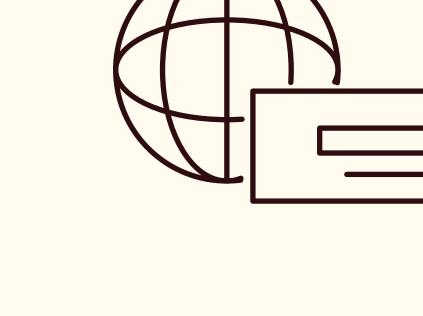
# GIVE YOUR CUSTOMERS VISIBILITY AND CONTROL OVER THEIR DELIVERIES

When creating your **shipping label**, make sure to provide UPS with your **customer's email address** or **phone number** so they can access all the following benefits:



NOTIFICATIONS

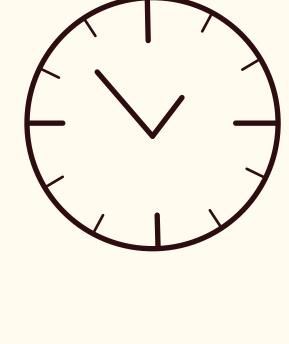
STEP-BY-STEP



ONLINE PAYMENT OF FEES, DUTIES, AND TAXES



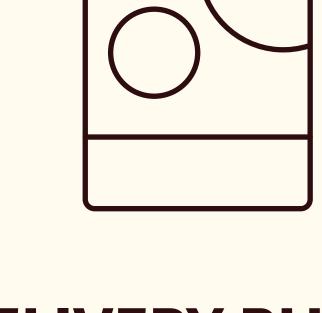
DELIVERY ALTERNATIVES



DELIVERY TIME ESTIMATES



DELIVERY



**DELIVERY PHOTO** 

# 



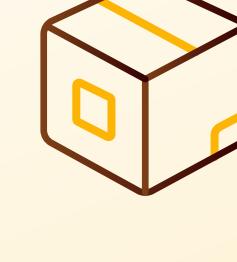
# ONLINE E-SHOP WITH UPS SHIPPING SYSTEMS

UPS offers a host of

**CONNECT YOUR** 

plug-ins to add visibility and ease to your shipping experience.

Explore them here



**MANAGE ALL** 

#### YOUR SHIPMENTS IN ONE PLACE

Enrol in UPS My Choice® for Business and take advantage of the helpful features below:

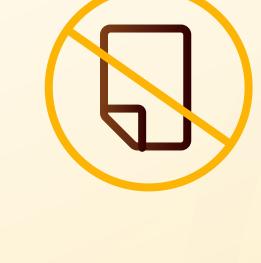
DASHBOARD

**RETURNS MANAGER** 

**CUSTOMISED** 

CLAIMS

Sign up now



#### GO PAPERLESS

With UPS Paperless®
Invoice, we will digitally
transmit your
commercial invoice
data to customs.
It's quicker and safer.

Get started

# 

### **Reduce** your customer inquiries by providing **reliable** and **timely** deliveries.

**⊘** GET YOUR PARCELS DELIVERED FAST WITH UPS'S TIME-DEFINITE SERVICES

**OBENEFIT FROM ONE OF THE FASTEST GROUND NETWORKS IN EUROPE** 

## within 1 to 3 days and benefit from service enhancements on 263 trade lanes

With UPS STANDARD® SERVICE, you can reach most of Europe

**RECIPIENT EXPERIENCE**UPS is an industry leader carrier offering a premium recipient experience consistently across the **15 largest markets** in Europe



### **⊘** BENEFIT FROM OUR EXPERIENCE AND EXPERTISE:

With UPS's solutions you can increase your rate of successful deliveries and

## customer **repurchase rates**, boost **customer satisfaction**, and build long-term **brand loyalty**.

**⊘** GET ACCESS TO AFFORDABLE PROTECTION WITH INSURESHIELD®

Shipping insurance or **Parcel Pro® Select**. You can get a policy based on your unique **needs** and **risk**.